

SITE RENTAL CONDITIONS



- 1) Rental period from July to August: Minimum of 1 week (unless otherwise agreed to by management); no minimum after 25 August. Sites are assigned according to the order in which the rental units are booked. The reservation is in your name and cannot be transferred or sub-let.
- 2) The rental comes into effect upon receipt of a payment of 25% of the amount for the stay (to be deducted from it), and €15.00 for remaining contractual costs (applicable in all cases) to be borne by the renter. You will then be sent a confirmation. Any payment that is not accompanied by 1 copy of the rental contract will not be sufficient to ensure this rental.
- 3) All sites rented must be occupied before 8.00pm. The camping ground closes at 10.30pm. In the absence of a message from the camper stating that he or she had to postpone the arrival date, the site will become available 24 hours after the arrival date mentioned on the rental contract (at midday on the following day, and the deposit will be retained by the camping ground's management).
- 4) **For any cancellation:** the booking and insurance costs will be owed by you.
- 5) **Cancellation insurance is offered to you in the rental contract.**
Our partner Gritchen Affinity will refund all or part of the stay only to customers that have purchased Campeze Couvert insurance.
In case of cancellation, please notify the campsite of your cancellation as soon as an event occurs that prevents your departure, by letter or by email. If the claim is covered in the general conditions (available at www.campeze-couvert.com or from the campsite), please notify the insurer within 48 hours and provide all the necessary information and supporting documents.
- 6) **Without cancellation insurance** no reimbursement shall be provided.
- 7) Accounting for the stay is done based on overnight stays lasting from midday until midday. Payment in full shall be owed for any day started even if it is not completed.
- 8) All campers are required to comply with the camping ground's regulations. Particularly the following points:
 - **Pets must be vaccinated, kept on a leash, and walked outside the camping ground (1 warning, followed by expulsion).**
 - **Visitors must report to reception and park in the visitors' carpark (additional charges shall apply immediately, without prior notice or rights of appeal).**
 - **When using the swimming pool, tight-fitting swimwear is required. Baggy shorts of any type are prohibited (and are grounds for expulsion from the pool).**
 - **Vehicles must be parked on the camping site or in the visitors' carpark; under no circumstances may they be parked on a neighbouring site.**
- 9) For a stay subject to a reservation, no reduction will be granted for late arrival or early departure, unless otherwise agreed to by management. (Full payment shall be owed for the stay, as decided on contractually.)
- 10) **COVID-19 special conditions**
 - If you or one of the participants in the stay has tested positive for Covid-19 within 14 days before the expected date of your arrival (You must provide the campsite with the prescribed prescription for the test and the results thereof);
 - If your department is subject to a kilometer restriction or confinement by official order preventing you from going to your vacation spot;
*You will be granted a Voucher for all sums paid, valid for 12 months.*For all other cases related to Covid-19, the general cancellation conditions apply. Only a government ordinance can replace these conditions.
For the guests, it is imperative to report to the campsite, before, during or within 2 weeks after the stay, any contamination with Covid-19 to which he may be subject.
- 11) **MEDIATOR**
In case of dispute and after having seized the client service of the campsite, any client of the campsite has the possibility to seize a consumer mediator, within a maximum of one year from the date of the written complaint, by registered letter with acknowledgment of receipt, addressed to the campsite.
The contact details of the mediator are as follows: MEDICYS, 73 Bd de Clichy-75009 Paris



RENTAL CONDITIONS FOR RENTAL UNITS



- 1) Rental period july-august: Minimum period of 1 week. Arrival on Saturday after 4.00pm and departure on Saturday before 10.00am. The reservation is in your name and cannot be transferred or sub-let.
Rental period lowseason: Minimum 2 nights.
- 2) The rental comes into effect upon receipt of a payment of 40% of the amount for the stay (to be deducted from it), and €15.00 for remaining contractual costs (applicable in all cases) to be borne by the renter. You will then be sent a confirmation. Any payment that is not accompanied by 1 copy of the rental contract will not be sufficient to ensure this rental.
- 3) **The balance for the stay, including the visitor's tax, shall be paid 1 month before arrival.** If the reservation is made 1 month before the arrival date, the payment shall be made at the same time as the reservation.
- 4) **For all cancellations:** the file processing and insurance costs will be owed by you-
- 5) **Cancellation insurance is offered to you in the rental contract.**
Our partner Gritchen Affinity will refund all or part of the stay only to customers that have purchased Campeze Couvert insurance.
In case of cancellation, please notify the campsite of your cancellation as soon as an event occurs that prevents your departure, by letter or by email. If the claim is covered in the general conditions (available at www.campez-couvert.com or from the campsite), please notify the insurer within 48 hours and provide all the necessary information and supporting documents.
- 6) **Without cancellation insurance** no reimbursement shall be provided.
- 7) Upon arrival, the tenant will be presented with an inventory. After inspecting his or her rental unit, he or she shall date and sign the inventory and shall "pay" a caution of €400.00 in the form of a copy of the guest's credit card. No cash money only copy of the credit card. No money will be taken off the card.
At the end of the stay, the deposit given in the form of a credit card receipt will be destroyed in the office by us. No credit card number will be conserved.
- 8) Upon departure, the rental unit and its surroundings shall be cleaned and in good working order. Reimbursement of the full deposit amount is subject to these conditions.
Otherwise, management reserves the right to hold monies to cover the flat-rate cleaning cost or the estimated value of any damage from the deposit.
- 9) For a stay subject to a reservation, no reduction will be granted for late arrival or early departure, unless otherwise agreed to by management. (Full payment shall be owed for the stay, as decided on contractually.)
- 10) All campers are required to comply with the camping ground's regulations. The following are three points from them:
 - **Pets are prohibited in the rental units.**
 - **Visitors must report to reception and park in the visitors' carpark.**
 - **Only tight-fitting swimwear is permitted in the swimming pool; baggy shorts of any type are prohibited.**
- 11) **COVID-19 special conditions**
 - If you or one of the participants in the stay has tested positive for Covid-19 within 14 days before the expected date of your arrival (You must provide the campsite with the prescribed prescription for the test and the results thereof);
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12) MEDIATOR

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